Skrill

BUSINESS

Skrill VirtueMart Module Configuration Guide

Integration with Skrill via VirtueMart

This guide describes how to install and configure the VirtueMart module for taking payments on the Skrill Payment Platform.

www.skrill.com

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Version Control Table

Date	Version	Description
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Contents

1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skrill VirtueMart module. It assumes that you have an existing VirtueMart installation.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions and commands.
File path	Used to indicate a file path or folder structure.
Glossary	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. Introduction

What is the VirtueMart module?

VirtueMart is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

VirtueMart has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via VirtueMart.

Skrill customers using VirtueMart have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form here.

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your VirtueMart backend and start taking payments.

3. Installing and configuring VirtueMart

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill VirtueMart module. The secret word is used to authenticate the data sent back to your VirtueMart server after payment. You must obtain the IP address of your VirtueMart server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

ping **<server domain name>**
 For example:

>   ping example.virtuemartserver.com
>
>   Pinging example.virtuemartserver.com **[145.76.160.206]** with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account
2. Go to **Settings > Developer Settings** **(Figure 3-1)**
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save**
4. For each section, specify the IP address(es) or IP address range of your VirtueMart server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:

    •   A single IP address (e.g. 145.76.160.206 using the example above)

    •   Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)

    •   A subnet in CIDR notation (e.g. 192.168.0.0/24)

5. Set Secret Word using the toggle, type and confirm by clicking the **Save** button
    Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.
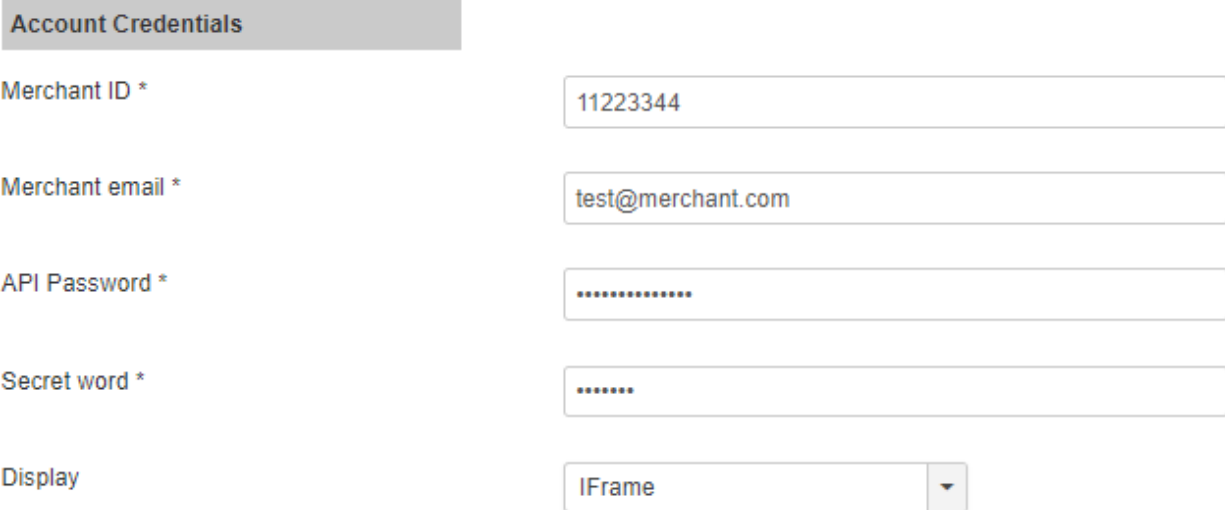
Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your VirtueMart backend

The next stage of the VirtueMart integration is to configure the VirtueMart module to connect to your Skrill account. The steps are as follows:

1. Login to your VirtueMart admin account
2. Click on **VirtueMart** from the top menu
3. Select **Payment methods**

4. Click on **Skrill Payment Solution**
5. Click on **Configuration** from the top side
6. Insert Skrill credentials set up in the previous section **(Figure 3-2)**

Account Credentials

Merchant ID *	11223344
Merchant email *	test@merchant.com
API Password *	•••••••••••••
Secret word *	•••••••
Display	IFrame ▾

Figure 3-2: Skrill Settings with example values in VirtueMart backend

Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
2. Enter your Skrill Merchant account email address
3. Enter the API password and Secret word that you set up in the previous section
4. Select a display option for the Skrill Payment Form (Iframe or redirect). See *Table 3-1* below for a detailed explanation of all Skrill settings

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
API Password	The API password. This field is mandatory. It allows the VirtueMart server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your VirtueMart servers.	N/A
Display	This setting has two options: IFrame and Redirect • **IFrame** - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See *Figure 3-3:* for an example. • **Redirect** - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc.	IFrame

Figure 3-3: Iframe (embedded) option

4. Displaying Payment Methods

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in *Figure 4-1:*

Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the VirtueMart Checkout. Hover over the "?" symbol to the right of each payment method to see the countries where it is available. See the ***Skrill Quick Checkout Integration Guide*** for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer's country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer's country is not supported (determined by the country set in the billing address the customer chose in the VirtueMart Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com in order to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the VirtueMart Checkout payment information section is as seen in **Figure 4-2** below:

Figure 4-2: Setting up combined Skrill logo

Figure 4-3: Multiple log

5. Customer Experience

This section describes the customer's checkout experience when using the Skrill VirtueMart module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill VirtueMart Module

Figure 5-1: VirtueMart Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:
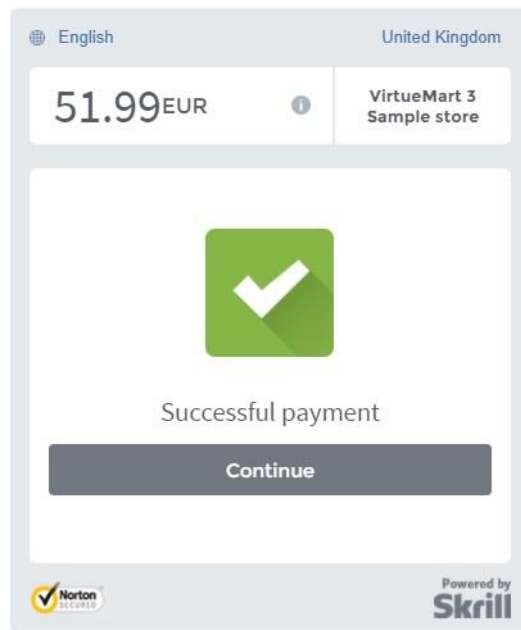

Figure 5-3: Successful Payment

4. Click **Continue** to return to the VirtueMart Order Confirmation screen. This screen contains the unique order number for this payment
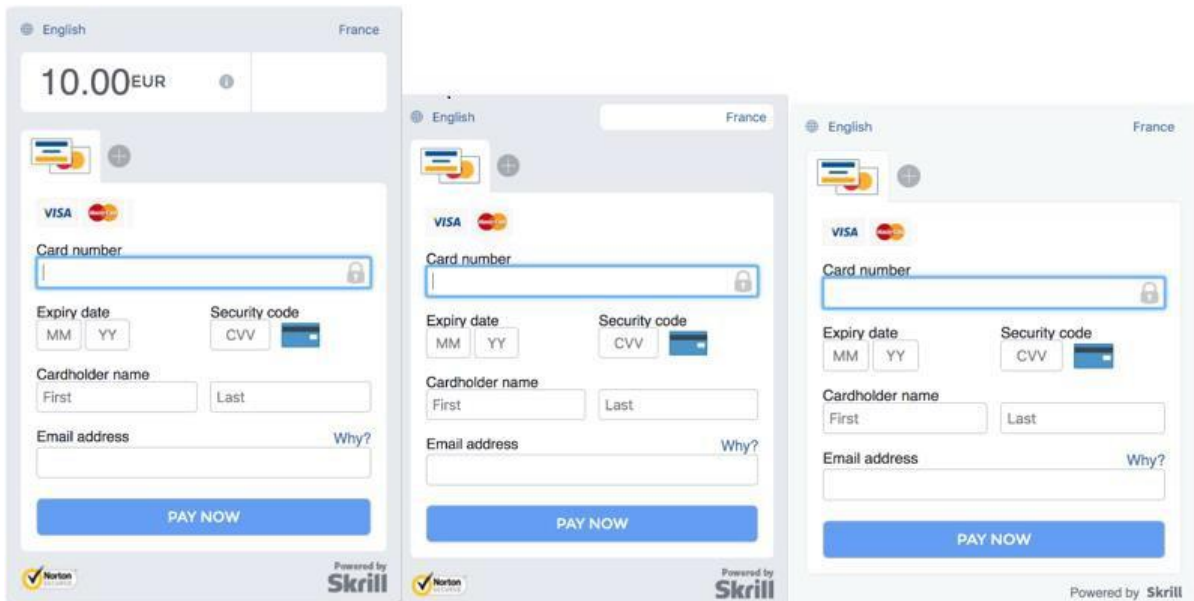

Figure 5-4: Order Confirmation in VirtueMart Checkout

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).

Figure 5-5: Reduced Header and Footer Option

6. Payment Information

The VirtueMart module provides payment information in the Order screen with information about the payment method used for an order.

Order Number	89EJ017
Order Date	08-26-2020
Order Status	Confirmed
Last Updated	08-26-2020
Shipment	Self pick-up
Payment Method	Visa
Shopper's note	
Total	51,99 €

Figure 6-1: Payment Information Example

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **VirtueMart** from the top menu
2. Select **Orders**
3. Search for the customer's invoice

Order number / Invoice	Name / Email	Payment Method	Shipment	Print View	Order Date ▾	Last Modified	Paid	Status	Notify Shopper?	Total	Order ID
89EJ017 200826K3P4012	Customer Last Name customer451@gmail.com	Skrill Payment Solution	Self pick-up		Wednesday, August 26 2020 09:47	Wednesday, August 26 2020 10:02	✔	Confirmed ▾ Add Comment	☐Notify Shopper? ☑Include Comment? ☑all lines?	51,99 €	18

Figure 6-2: Search for Order

4. Click the correct Order to view more information
5. Check that the details are correct.
6. Select **Update Status**
7. Choose **Refunded** to update status

Figure 6-3: Refund Payment

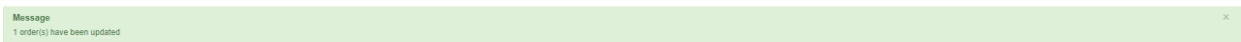8. When status is updated a pop up will show confirming the successful refund

Figure 6-4: Refunded Payment

7. Testing

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.